

The NHS App

A simple way to manage your healthcare

The NHS App is free, secure and easy to use. It lets you access NHS services and health information online, at a time that suits you.

What can you use the NHS App for?

- ✓ Order repeat prescriptions
- ✓ Contact your GP surgery
- ✓ Check GP and hospital appointments
- ✓ View parts of your health record
- ✓ Read trusted NHS health advice
- ✓ Use NHS 111 online for urgent advice

Why people use the NHS App

- Saves time and phone calls
- Keeps health information in one place
- Helps you stay informed and organised
- Available 24 hours a day

You can still phone or visit your GP surgery as normal – the app simply gives you another option.



Getting started

You can use the NHS App if you:

- are aged 13 or over
- are registered with a GP surgery in England

You'll need:

- a smartphone or tablet
- an email address
- a phone number

You'll usually be asked to prove who you are by using photo ID. Your GP surgery can help if you don't have this.

Need more help?

You can ask:

- a family member or carer
- your GP surgery
- Age UK Calderdale & Kirklees provide digital support and training



Scan to download Age UK's comprehensive guide to the NHS app



Scan to visit Age UK Calderdale & Kirklees' website